

State telecommunications management manual

State of California
Department of General Services

Telecommunications Division
Sacramento, California

Category:

**Telecommunications
Training**

Chapter Title:

**Telecommunications
Courses**

Chapter Number:

1202.0

Issued: September 30, 1996

Revision -

Revised:

TELECOMMUNICATIONS SEMINARS AND COURSES

For general telecommunications training, there are a number of resources available with an equally diverse range in costs. A few options are listed here.

- **Nortel**, formerly Northern Telecom, offers training on Nortel products such as DMS-100 and SL-100 switches and associated features such as Automatic Call Distribution (ACD), Management Information Systems (MIS), etc. Call (800)-NT-TRAIN (688-7246) for more information. Fax (510) 867-2240.
- **California State University Sacramento** offers a six month certification course in telecommunications. Contact the Communications Department at (916) 278-6688 for details.
- **Business Communications Review** offers courses in voice and data telecommunications, telecommunications management, local area networks, frame relay, Integrated Services Digital Network (ISDN), T1 applications, etc. On-site instruction and seminars offered nationwide. Their address is 950 York Road Suite 203, Hinsdale, Illinois 60521-2939. Call (800) 227-1234 or (708) 986-1432 for current course offerings. Fax (708) 323-5324.
- **Data-Tech Institute** offers courses in microcomputers, client/server systems, on-line services, telecommunications, data communications, etc. On-site instruction and seminars offered nationwide. Their address is P.O. Box 2429, Clifton, NJ 07015. Call (201) 478-5400 for current course offerings. Fax (201) 478-4418.
- **Telecommunications Research Associates (TRA)** offers courses in IntraLata, ISDN, wide area data networking, local area networks, emerging technologies, multimedia, etc. Seminars offered nationwide. Their address is 505 Bertrand Avenue, St. Mary's, Kansas 66536. Call (800) 872-4736 for current course offerings. Fax (913) 437-2600. Internet address is pgough@tra.com